

RESOURCE PERSONS

Dr. Rashmi Maini

Assistant Professor (HRM & OB)

Dr. Rashmi Maini, a PhD in Human Resource Management and Industrial Relations from Faculty of Management Studies, University of Delhi, is presently working as an Assistant Professor in the area of HR and OB at Jaipuria Institute of Management, Indrapuram. She also did PGDBM with specialization in Human Resource Management and holds a degree of MLM (Masters in Labour Management) with specialization in IR. She is NET qualified in the field of 'Management' (June 2006) and also qualified NET in the field of 'Labour Welfare' (Dec, 2010) for the award of JRF. Her research area includes Trade Unions, Women's Studies, Team building & Interpersonal relations, Flexible Timings and Training Methods. She has done consultancies and projects for PSUs and organized Organizational Behavior labs for management students. She has published many research papers in journals of repute. She is a member of BUIRA (British Universities of Industrial Relations) and ISABS (Indian Society for Applied Behavioral Sciences). Her experiences in the last twelve years involved designing and organizing MDPs, customized programmes, consultancy assignments on Team building and Interpersonal relations, Union Participation etc.



Ms. Guneet Kaur

Assistant Professor (HRM & OB)

An IIM-Lucknow alumni with an MBA in Human Resource Management, she has a versatile experience of more than 15 years in corporate and academia. Apart from being a Corporate Trainer to companies like GE, Inter-globe technologies, Visa House etc., She has been taking workshops on Emotional Intelligence, personality development and psychometric testing. She is presently pursuing her PhD in the area of emotional intelligence. Certified from IP University as an assessor for various psycho-metric tests, initially she has worked with hotels like Inter-Continental, Le Meridien and Convergys, and gained expertise on customer satisfaction, customer communication and customer relationship management.

REGISTRATION DETAILS

Per participant : ₹2500
Group of three and / or more : ₹2000

Fee includes course kit, refreshments and lunch during the session. Certificates will be issued to the participants after successful completion of the programme. The DD/Cheque should be drawn in favor of "Jaipuria Institute of Management" payable at Ghaziabad.

Through NEFT/RTGS

Name of the Bank : Allahabad Bank (Current Account) Account Name : Jaipuria Institute of Management
Account No : 20372745394 Branch : C-25, Sector-15, Vasundhara, Ghaziabad-201012
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Note: participants must write their UTR No. and Bank name for tracking of receipt

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Management Development Programme on



HARNESSING EMOTIONAL INTELLIGENCE SKILLS FOR ORGANIZATIONAL EFFECTIVENESS

Jan | SAT 18 | 2020

Venue: MDP Room, Ground Floor,
Jaipuria Institute of Management,
Indrapuram, Ghaziabad



Management Development
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Who should attend?

This Management Development Programme could be beneficial to all levels of management. It is also open for all functional areas. The only requirement for participants would be a desire to improve their own managerial effectiveness through understanding self and others.

Introduction

Business environment in the present era has become more and more volatile and complex. In this situation of increased complexity, there has been a re-assessment of elements contributing to organizational effectiveness. Increasingly, the older notion of intelligence and technical competence being the sole predictors of effectiveness is being contested. Emotional Intelligence popularized by Daniel Goleman relates to sensitivity and management of self in relationships. Empirical evidence has suggested that emotionally intelligent people are more adept at handling diverse situations. Moreover, emotional intelligence at the workplace has been found to have positive impact on success in interpersonal relationships and performance within the organisation.

Objectives

The programme aims to

- Develop an appreciation of the origin of concepts of multiple intelligence and emotional intelligence.
- Understand the benefits of being emotionally intelligent.
- Develop an understanding of the different facets of emotional intelligence.
- Help the participants get their own emotional intelligence profile and explore their own emotional existence.

Takeaways for Participants

- Deep understanding of the role emotional intelligence plays in managing self and others.
- Understanding the importance of emotional intelligence in managing stress.
- Understanding positive influence of emotional intelligence on general mood.

Pedagogy:

This Management Development Programme would consist of a blend of individual and group exercises, conceptual and application based sessions, and moreover will involve participants in a self-exploration process. The participants would also be provided one on one personal time with the resource person to know about their own emotional intelligence profile and ways in which they could enhance their managerial and personal effectiveness.

Program Content:

SESSION 1

Conceptual foundation on Emotional Intelligence-Capitalizing on positive emotions and positive mood

SESSION 2

Happy and Innovative Workplace – Improved quality of work-life.

SESSION 3

Behavioral Model Emotional Intelligence and empathy
Working with Emotional intelligence in the intrapersonal and interpersonal realm

SESSION 4

Know your EQ (inventory followed by individual feedback)

SESSION 5

Feedback and Take away followed by valedictory session